

“No Fault Found” (NFF) is a maintenance problem proven to cost Aerospace, Defence and Technology businesses billions of dollars every year. Yet our research has shown that nearly 70% do not know the cost impact of NFF on the performance, profitability and reputation of their organisation.

**Are you aware of the NFF problem?**

**Do you know how much it costs your organisation?**

**How does your organisation manage NFF?**

**Do you know the strategies needed to solve NFF?**

This one-day NFF Strategy course & workshop addresses all of these issues.



## Who Should Attend?

The course materials are drawn from Aerospace & Aviation scenarios and are directly applicable to all transport and technology-related sectors. Executive and Senior Management attendees from all of these industry sectors – and from the professional disciplines listed below - are very welcome and would benefit equally from the course:

- Operations
- Finance
- Design, Production and R&D
- Maintenance, Repair & Overhaul
- Airworthiness, Safety, Regulatory & Quality

## What Will They Gain?

The NFF Strategy course provides attendees with a clear understanding of the impact of NFF, the main causes and which strategies and approaches are genuinely effective at reducing NFF. They leave the course armed with specific knowledge of how to set up a strategic action plan to decisively, safely and cost-effectively reduce NFF and its impact on readiness, profitability and reputation on *their* organisation.

## What Does the NFF Strategy Course Cover?

The course focuses on how to reduce NFF in operations and maintenance environments. Course delivery is by presentations, discussions and workshop exercises covering the following topics:

1. **Introduction.** Breadth of maintenance activity that NFF affects, participants' experience of NFF and their expectations of the course.
2. **What is NFF.** Includes the NFF chain of events, definitions of NFF, NFF scenarios including from participants' experience.
3. **Impact of NFF.** Scenarios of direct and indirect impacts of NFF, safety issues, cost issues and industry norms.
4. **Causes of NFF.** Technical and process causes, participants' experiences, effects of system integrity and industry norms.
5. **Solutions.** Implementation of a sustainable, long-term NFF reduction strategy: from baselining activities to identify the 'current state' and capture of appropriate data, to containment measures to achieve 'quick-win' improvements, through to development of long-term reduction measures.
6. **Summary.** Includes confirmation that learning expectations were met, plus highlighting specialist organisations that offer further help and advice.

## Where, When and How Much?

The next courses will be held at the **Holiday Inn Bristol Filton** on these dates:

- Tues 12<sup>th</sup> July 2016
- Weds 13<sup>th</sup> July 2016

The price per person is £475.00+VAT, with discount available for group bookings.

To secure one or more spaces on the NFF Strategy course contact **Roo Hornby**:

Tel: **+44 (0)7803 181426**

Email: **sales@copernicustechnology.com**